#### Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Members HealthPlan<sup>NJ</sup> Plan H: Network Only Base Plan: Aetna Open Access® Aetna Select<sup>SM</sup>

Coverage for: Individual + Family | Plan Type: AO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.MembersHealthPlanNJ.com or by calling 1-833-982-7368. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-833-982-7368 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive care services are covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In- <u>Network</u> : Individual \$6,850 / Family \$13,700.	The <u>out–of–pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out–of–pocket</u> <u>limits</u> until the overall family <u>out–of–pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover & penalties for failure to obtain <u>pre-authorization</u> for services.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.aetna.com/docfind or call 1-833- 982-7368 for a list of in- <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

		Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$15 <u>copay</u> /visit; except 20% <u>coinsurance</u> for office surgery	Not covered	None
If you visit a health care <u>provider</u> 's office or clinic	<u>Specialist</u> visit	\$30 <u>copay</u> /visit; except 20% <u>coinsurance</u> for office surgery	Not covered	None
	Preventive care /screening /immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab: \$15 <u>copay</u> /visit- office/freestanding; 20% <u>coinsurance</u> for hospital/ facility; X-ray: 20% <u>coinsurance</u>	Not covered	None
	Imaging (CT/PET scans, MRIs)	20% coinsurance	Not covered	<u>Pre-authorization</u> may be required. If you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed</u> <u>amount</u> of the service.

		What You			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition More information	Generic drugs	RX1- \$15 <u>copay</u> / prescription (retail), \$35 <u>copay</u> / prescription (mail order) RX2- \$30 <u>copay</u> / prescription (retail), \$70 <u>copay</u> / prescription (mail order) RX3- \$15 <u>copay</u> / prescription (retail), \$37.50 <u>copay</u> / prescription (mail order) RX6- Not covered	Not covered	Covers up to a 30-day supply (retail prescription); 90-day supply (mail order prescription); Retail Refill Allowance, Step Therapy or Dispense as Written may apply.	
about <u>prescription</u> <u>drug coverage</u> is available at <u>www.Express-</u> <u>Scripts.com</u> .	Preferred brand drugs	RX1- \$35 <u>copay</u> / prescription (retail), \$82.50 <u>copay</u> / prescription (mail order) RX2- \$50 <u>copay</u> / prescription (retail), \$120 <u>copay</u> / prescription (mail order) RX3- 50% <u>coinsurance</u> / prescription (retail & mail order) RX6- Not covered	Not covered	Covers up to a 30-day supply (retail prescription); 90-day supply (mail order prescription); Retail Refill Allowance, Step Therapy or Dispense as Written may apply. <b>RX3</b> - (Retail) minimum on 30-day supply is \$25; maximum \$500. (Mail order) minimum on 90-day supply is \$62.50; maximum \$1,250. Applies to Preferred, Non-preferred and <u>Specialty drugs</u> .	

		What You	Will Pay		
Common Medical Event Services You May Need		Out-of-Network In-Network Provider (You will pay the least) (You will pay the most)		Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or	Non-preferred brand drugs	RX1- \$50 <u>copay</u> / prescription (retail), \$120 <u>copay</u> / prescription (mail order) RX2- \$80 <u>copay</u> / prescription (retail), \$195 <u>copay</u> / prescription (mail order) RX3- 50% <u>coinsurance</u> / prescription (retail & mail order) RX6- Not covered	Not covered	Covers up to a 30-day supply (retail prescription); 90-day supply (mail order prescription); Retail Refill Allowance, Step Therapy or Dispense as Written may apply. <b>RX3</b> - (Retail) minimum on 30-day supply is \$25; maximum \$500. (Mail order) minimum on 90-day supply is \$62.50; maximum \$1,250. Applies to Preferred, Non-preferred and <u>Specialty drugs</u> .	
condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.Express-</u> <u>Scripts.com</u> .	<u>Specialty drugs</u>	RX1- \$35-\$50 <u>copay</u> / prescription (retail), \$82.50-\$120 <u>copay</u> / prescription (mail order) RX2- \$50-\$80 <u>copay</u> / prescription (retail), \$120-\$195 <u>copay</u> / prescription (mail order) RX3- 50% <u>coinsurance</u> / prescription (retail & mail order) RX6- Not covered	Not covered	<ul> <li>Covers up to a 30-day supply (retail prescription); 90-day supply (mail order prescription); Retail Refill Allowance, Step Therapy or Dispense as Written may apply.</li> <li><b>RX3</b> - (Retail) minimum on 30-day supply is \$25; maximum \$500. (Mail order) minimum on 90-day supply is \$62.50; maximum \$1,250. Applies to Preferred, Non-preferred and <u>Specialty drugs</u>.</li> <li>Certain specialty pharmacy drugs are considered non-essential health benefits and fall outside the out-of-pocket limits. The cost of these drugs (though reimbursed by the manufacturer at no cost to you) will not be applied towards satisfying your out-of-pocket maximum.</li> </ul>	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	Not covered	Pre-authorization may be required. If you don't get pre-authorization, benefits could be reduced by 50% up to \$10,000 of the total allowed amount of the service.	
	Physician/surgeon fees	20% coinsurance	Not covered	None	

	What You Will Pay				
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency room care	20% <u>coinsurance</u> after \$100 <u>copay</u> /visit	20% <u>coinsurance</u> after \$100 <u>copay</u> /visit	No coverage for non-emergency use.	
If you need immediate medical	Emergency medical transportation	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Non-emergency transport: not covered, except if pre-authorized.	
attention	Urgent care	\$30 <u>copay</u> /visit	\$30 <u>copay</u> /visit	No coverage for non-urgent use.	
lf you have a hospital stay	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	Not covered	Pre-authorization may be required. If you don't get pre-authorization, benefits could be reduced by 50% up to \$10,000 of the total <u>allowed</u> amount of the service.	
	Physician/surgeon fees	20% <u>coinsurance</u>	Not covered	None	
lf you need mental health, behavioral	Outpatient services	Office: \$15 <u>copay</u> /visit; all other outpatient: 20% <u>coinsurance</u>	Not covered	None	
health, or substance abuse services	Inpatient services	20% <u>coinsurance</u>	Not covered	Pre-authorization may be required. If you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed</u> <u>amount</u> of the service.	
	Office visits	No charge; except \$15 <u>copay</u> for initial visit to confirm pregnancy	Not covered	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e.	
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not covered	ultrasound.) <u>Pre-authorization</u> may be required. If	
	Childbirth/delivery facility services	20% <u>coinsurance</u>	Not covered	you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed amount</u> of the service may apply.	
If you need help recovering or have other special health needs	Home health care	20% <u>coinsurance</u>	Not covered	60 visits/calendar year. <u>Pre-authorization</u> may be required. If you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed amount</u> of the service.	

	]	What You Will Pay			
Common Medical Event Services You May Need		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Rehabilitation services	20% <u>coinsurance</u>	Not covered	60 visits/calendar year for Physical, Occupational & Speech Therapy combined. <u>Pre-authorization</u> may be required. If you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed amount</u> of the service.	
	Habilitation services	\$15 <u>copay</u> /visit	Not covered	Limited to treatment of Autism.	
If you need help recovering or have other special health needs	Skilled nursing care	20% <u>coinsurance</u>	Not covered	60 days/incident. <u>Pre-authorization</u> may be required. If you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed amount</u> of the service.	
	Durable medical equipment	20% <u>coinsurance</u>	Not covered	Limited to 1 <u>durable medical equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse.	
	Hospice services	20% <u>coinsurance</u>	Not covered	Pre-authorization may be required. If you don't get <u>pre-authorization</u> , benefits could be reduced by 50% up to \$10,000 of the total <u>allowed</u> <u>amount</u> of the service.	
	Children's eye exam	No charge	Not covered	1 routine eye exam/calendar year.	
If your child needs dental or eye care	Children's glasses	Amounts greater than \$125.00.	Amounts greater than \$125.00.	1 pair of glasses/calendar year.	
	Children's dental check-up	Not covered	Not covered	Not covered.	

# **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

•	Cosmetic surgery	٠	Long-term care	٠	Routine foot care
•	Dental care (Adult & Child)	•	Non-emergency care when traveling outside	•	Weight loss programs - Except for required preventive
			the U.S.		services.

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) • Acupuncture - (in lieu of anesthesia) • Hearing aids - 1 hearing aid per ear/24 • Private-duty nursing - 70- 8 hour shifts/calendar year.

- Bariatric surgery
- Chiropractic care 30 visits/calendar year.
- Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- For more information on your rights to continue coverage, contact the plan at 1-833-982-7368.
- If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or : <u>https://www.dol.gov/agencies/ebsa</u>

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Aetna directly by calling the toll free number on your Medical ID Card, or by calling our general toll free number at 1-833-982-7368.
- If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa">https://www.dol.gov/agencies/ebsa</a>
- Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact information is at: <u>http://www.aetna.com/individuals-families-health-insurance/rights-resources/complaints-grievances-appeals/index.html</u>.

# Does this plan provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# Language Assistance: For language assistance in your language call 1-833-982-7368 at no cost.

Spanish (Español): Para obtener asistencia lingüística en español, llame sin cargo al 1-833-982-7368

Tagalog (Tagalog): Para sa tulong sa wika na nasa Tagalog, tawagan ang 1-833-982-7368 nang walang bayad

Chinese (中文): 欲取得繁體中文語言協助, 請撥打 1-833-982-7368, 無需付費。

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

Private-duty nursing - 70- 8 hour shifts/calendar year.
Routine eye care (Adult) - 1 routine eye exam/calendar

year.

 Infertility treatment - Limited to diagnosis, artificial insemination, and ovulation induction.

months for children up to age 15.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

\$0

\$30

20%

\$0

The plan's overall <u>deductible</u>
Specialist copayment
Hospital (facility) <u>coinsurance</u>
Other <u>copayment</u>

This EXAMPLE event includes services like: Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost	\$13,059
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$600
Coinsurance	\$1,825
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$2,485

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$50
Hospital (facility) <u>coinsurance</u>	20%
Other <u>copayment</u>	\$0

This EXAMPLE event includes services like:Primary care physician office visits (including<br/>disease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)

Total Example Cost	\$7,571	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$1,340	
Coinsurance	\$346	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$1,741	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$50
Hospital (facility) <u>coinsurance</u>	20%
Other copayment	\$0

#### This EXAMPLE event includes services like:

Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)* 

Total Example Cost	\$1,925
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$0
Copayments	\$90
Coinsurance	\$175
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$265

The plan would be responsible for the other costs of these EXAMPLE covered services.

#### **Assistive Technology**

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-833-982-7368.

#### **Non-Discrimination**

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,

P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: PO Box 24030 Fresno, CA 93779),

1-800-648-7817, TTY: 711, Fax: 859-425-3379 (CA HMO customers: 1-860-262-7705),

Email: <u>CRCoordinator@aetna.com</u>.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

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