



The New OCA PORTAL

## Important information regarding your OCA account(s)!

OCA is excited to announce the launch of a redesigned, next-generation benefit account experience! Our new platform focuses on providing proactive communications, customized educational tools, and support resources that will help articulate the value and maximize the impact of your benefit account. The enhanced platform was designed with the participant in mind!

**With timely access to information and self-service capabilities, your portal will:**



Provide 24/7/365 access to your accounts – just like the online banking sites you're used to for your personal finances.



Our new platform focuses on providing education, tools, and support to articulate the value and maximize the impact of your OCA programs.

### Experience the new OCA with:

- Enhanced online participant portal
- New Mobile App (OCA Mobile)
- New OCA Debit Card
- Seamlessly integrated Claims Feed
- Proactive communications and alerts

### Get started today!

Create your account by going to [oca125.com/myOCA/](http://oca125.com/myOCA/), download the new mobile app "OCA Mobile". To learn more visit [www.oca125.com](http://www.oca125.com)

## Proactive and targeted communications

To help employees better manage their spending accounts, communications will be sent to them to keep them up-to-date and aware of any changes to their account – certain communications also help to prevent fraud. These communications are distributed via email and some are available via SMS text message. Employees must have an email account on file to receive these communications; for text messages, employees can add one or more mobile number(s) online. **It is recommended to log into your account to make sure their email address is current.**

### Maximize account experience throughout the year

With educational, self-service and decision support resources at your fingertips, members can better understand the full value of their accounts, such as how much they should contribute based on their past spending and current care needs. The portal gives account holders access to:

- Watch educational videos and use interactive calculators
- View plan details, account balances, statements, transaction history, and year-end tax reporting documents
- Submit claims, upload receipts, pay bills, and manage HSA investments
- Set communication and reimbursement preferences
- Manage debit cards, personal information, and security settings
- Take advantage of retail discounts, coupons, and online shopping offers
- Receive messages and communications, or request further contact

## New Mobile App

OCA's new mobile app called "OCA Mobile" provides market-leading online capabilities and a more user-friendly experience, giving participants easy access to manage their accounts on-the-go and on-demand. The new "OCA Mobile" app empowers participants with access to:

- Emma, a voice-activated intelligent assistance,
- View account balances and transaction history
- Submit claims, upload multiple receipts, pay bills
- Manage HSA investments
- Set communication and reimbursement preferences

**Questions? Call OCA at 1-855-OCA-0777**