Smart90 Pharmacy Options on express-scripts.com

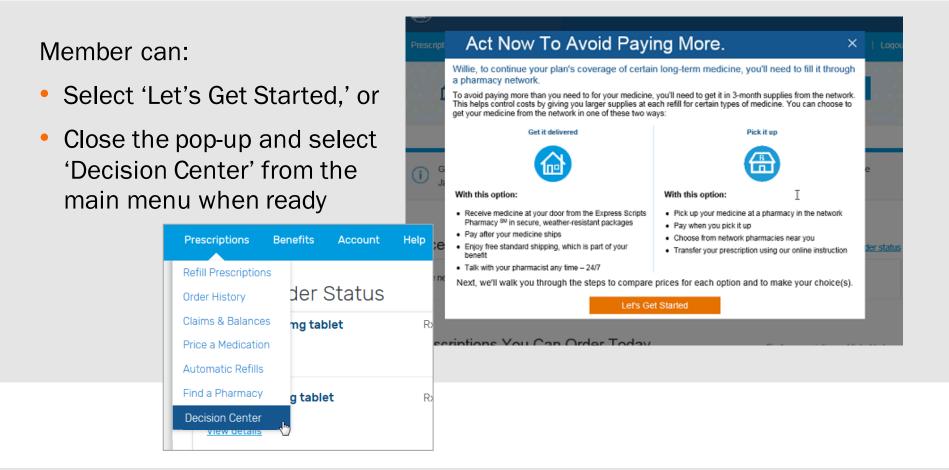
Digital Member Experience

2018

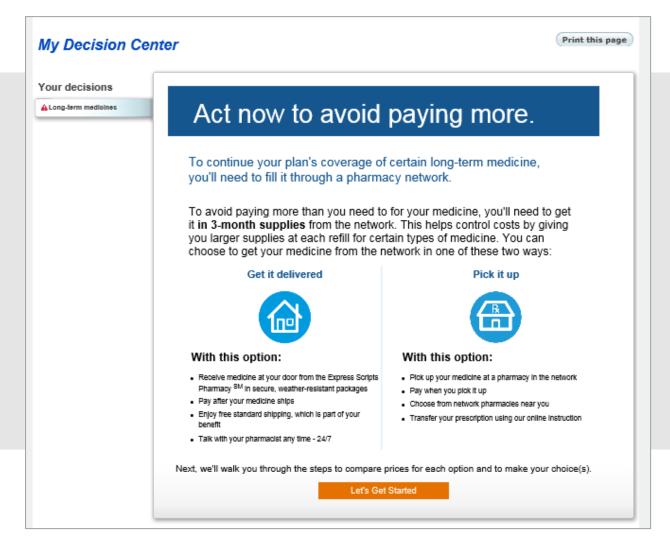


Getting Started on express-scripts.com

Upon logging in to the member website those with a decision opportunity are presented with a Smart90 pop-up message briefly presenting their pharmacy choices.



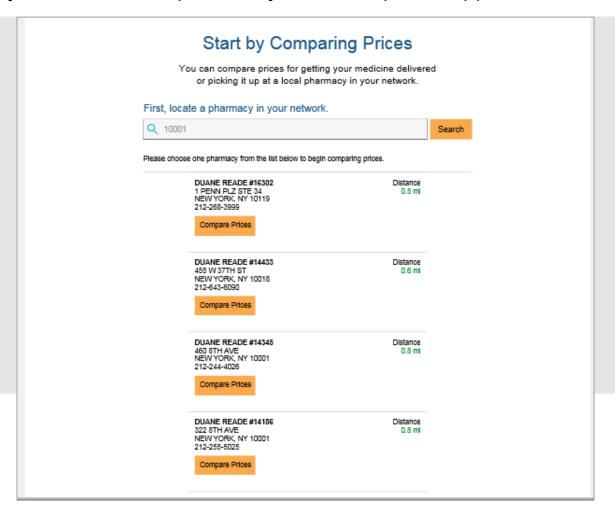
Getting Started in the Decision Center



Member selects
'Let's Get Started"

Decision Center - Pharmacy Pricing

Member selects their local 90-day Smart90 retail pharmacy for price comparison. Only client-selected pharmacy network options appear.



- Enter ZIP code
- Select 'Compare Prices' under their pharmacy

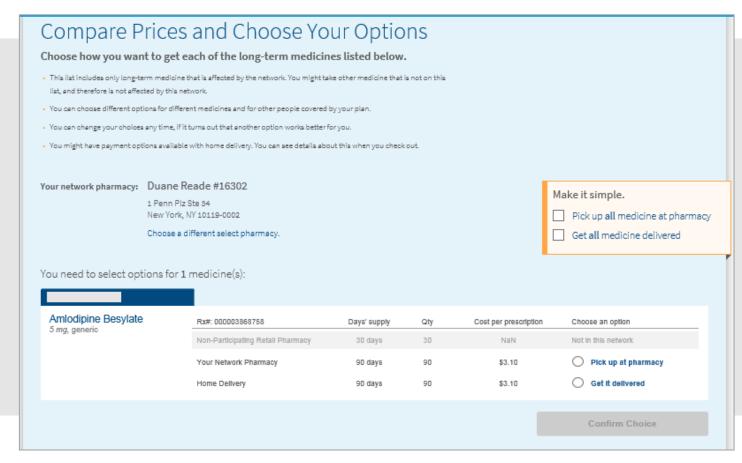
Note: This pharmacy is only an example. Only your pharmacy network will appear.

Decision Center - Pharmacy Decisions

Member views 90-day pricing at their pharmacy and at home delivery. A decision must be made now for each prescription presented.

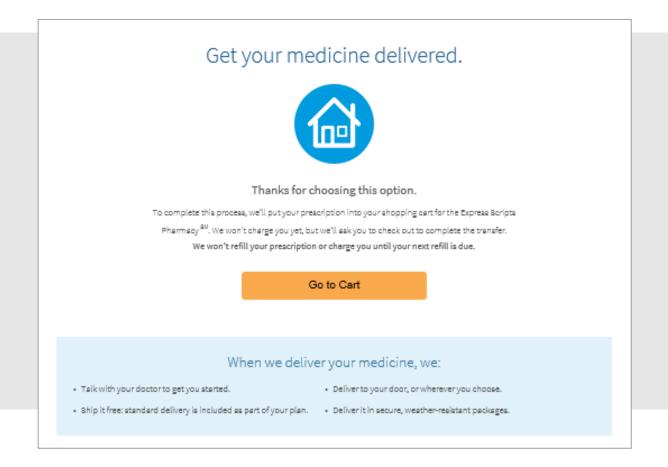
Then member selects:

- Pick up at pharmacy, or
- Get it delivered



Home Delivery - Check out

Once the home delivery decision is confirmed, member can check out directly from the Decision Center to their cart, or later from the Cart icon.



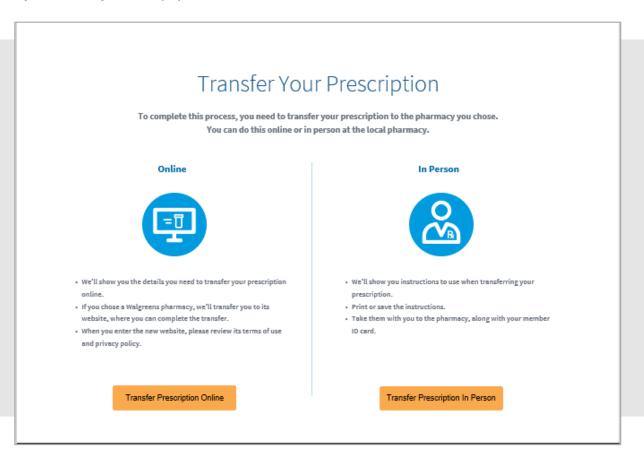
Retail Pharmacy - Transfer Rx

When the retail pharmacy is chosen, member is asked to confirm how they wish to transfer their prescription(s):

Online

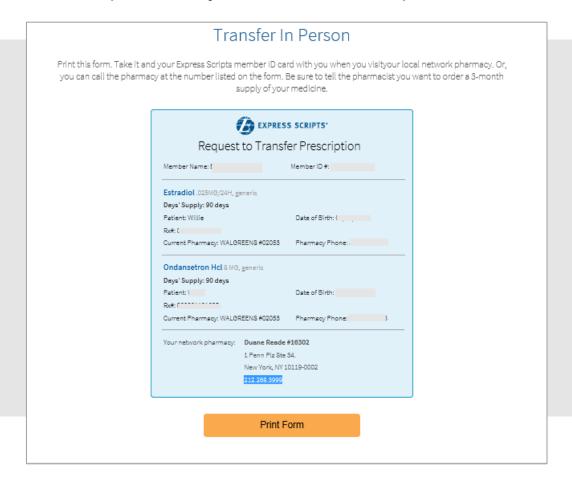
or

 In Person at the pharmacy



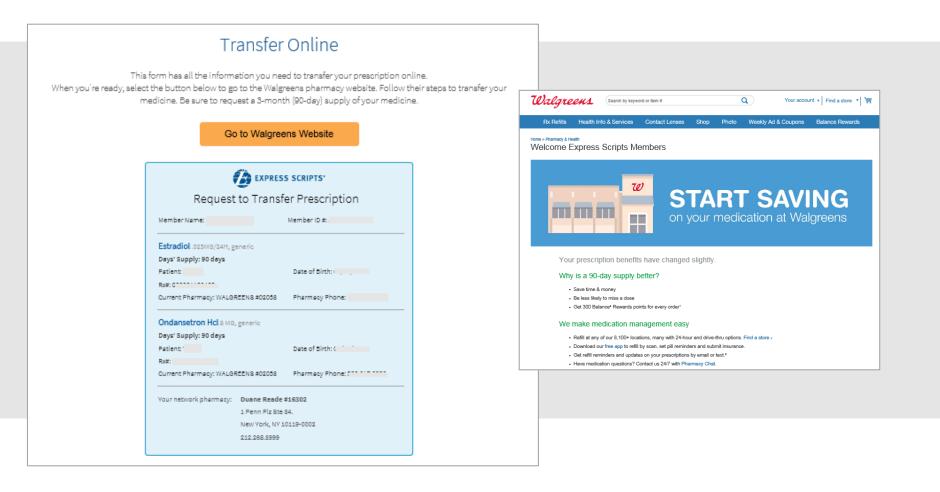
Retail Pharmacy - Transfer Rx in Person

To order in person, member can complete, print and take a Request to Transfer form to their pharmacy to facilitate the process.



Retail Pharmacy - Transfer Rx Online

To transfer prescription online, member can transfer to the Walgreen's site to complete the order.



Decision Center - No Action is needed

Your decisions

► Long-ferm medicines

Act now to avoid paying more.

To continue your plan's coverage of certain long-term medicine, you'll need to fill it through a pharmacy network.

To avoid paying more than you need to for your medicine, you'll need to get it in 3-month supplies from the network. This helps control costs by giving you larger supplies at each refill for certain types of medicine. You can choose to get your medicine from the network in one of these two ways:

Get it delivered



With this option:

- Receive medicine at your door from the Express Scripts Pharmacy ^{8M} in secure, weather-resistant packages
- . Pay after your medicine ships
- Enjoy free standard shipping, which is part of your benefit
- . Talk with your pharmacist any time 24/7

Pick it up



With this option:

- . Pick up your medicine at a pharmacy in the network
- Pay when you pick it up
- Choose from network pharmacles near you
- Transfer your prescription using our online instruction

home delivery and/or the transfer form is completed for retail pharmacy, the decision opportunities are closed.

When checkout

is complete for

Next, we'll walk you through the steps to compare prices for each option and to make your choice(s).

No Action is needed

